

Problem solving steps

Step 1.

Clear definition of problems (situations)

Step 2.

Formulation of goals

Step 3.

Generating solutions

Step 4.

Determining their consequences or establishing the pros and cons for each solution

Step 5.

Determining the best solutions.

Step 6.

Action: the action plan is established taking into account the chosen option.

Step 7.

Reassessment, verification of the approach